



PARLEVEL MAX 2.0 KIOSK SPECIFICATIONS

Hardware

Kiosk – 21" Touchscreen housed in a black or white acrylic frame.

Peripherals – Barcode scanner, customer-facing webcam, fingerprint scanner, cashless acceptance (credit, debit, NFC payments), and optional bill acceptor.

User Interface

Virtual Wallet – Personal stored value account preloaded with funds. Login via secure credentials: PIN, fingerprint, barcode, or employee badge.

Product Lookup – Browsible product database for cart selection with product image and description.

Customer Experience – Emailed receipts, feedback submittal, quick and intuitive checkout.

Customizable Branding – Screen logo, Kiosk theme, and Kiosk exterior can be customized with preloaded and custom made branding.

Backend Management

Vending Management System (VMS) – Manage Micro Market, vending, and delivery business lines in one unified system. Act on operational & logistical data available anywhere, anytime, & from any device via the cloud.

VMS Roles – Different permissions granted based on given role.
Admin: Plan routes, change products & prices, inventory optimization.
Driver: Follow routes, inventory recommendations, input refunds.
Technician: Create & act upon service tickets.
Warehouse: Receive orders & manage inventory.
Money Manager: Consolidate routes & manage cash accountability

VMS Recommendations – Real time & forecasted data allow for routing, smart loading, inventory ordering, & product merchandising recommendations.

Taxes, Subsidies, & Commissions – VMS automatically calculates & analyzes taxes based on inputted geographic information. Subsidies automatically calculated & presented via product type. Commissions based on percentage or flat share with customized deductions.

Price Management – Central administrator or local manager can submit price changes. Product & price changes made in bulk & customizable for any POS, location, account, or region.

Warehouse Management – Time-stamped transaction logs track product movement through inventory stages. Product ordered, received, current levels, & ordering recommendations.

Parlevel Support

Customer Success – Proactive team assigned to train, onboard, guide customers on Micro Market System. Remote Micro Market setup, initialization, and monitoring. Existing literature and videos (Parlevel University) available for additional training/review.

Customer Support – Knowledgeable team available via phone, email, and web chat to help troubleshoot potential issues and answer questions.



Analytics

Sales: Based on SKU, time, or payment method across POS, location, account, route, or region.

Service: Efficiencies via route service history, productivity, and alerts/maintenance history.

Accountability: Cash consolidation (overs & shorts) fill rates, moneybag tracing.

Wallet: Usage history, deferred income, & consumer product taste profiles.

Product Optimization – Micro Markets ranked on space-to-sales ratio. Increase/Decrease SKU par level based on consumption rate. Optimize visit frequency & availability of high-selling products.

Mobile Operations – Parlevel mobile app allows for access to VMS information via Android or iOS. Product recommendations, routing, service tickets. Driver login directly on Kiosk via PIN or thumbprint to manage UPCs, troubleshoot peripherals, test internet speed and more.



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